



# BABY SITTING SWELL STAYS



Swell Stays Concierge



Babysitting and Childcare service



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With humble beginnings in 2011, Swell Stays has now grown into a well-known holiday rental business in and around Margaret River. Swell Stays is dedicated to providing the highest service level has a customer centric approach to the overall holiday experience.

With this in mind, in 2023, Swell Stays decided to start up 'Swell Stays Concierge'. Within this concierge service, baby-sitting and childcare has been high on our list.

Heading out for a nice winery lunch? Is there a wedding coming up? Swell Stays recognises the importance of a stress-free day out, knowing that an experienced and reliable baby-sitter provides care for your children.



## Services

At Swell Stays concierge we like to offer you a portfolio of babysitters. Depending on your requirements and the baby-sitter's availability we strive to create the best match for you and your children.

Our recruitment and selection process is strict and all our babysitters have been screened. Everyone of our baby sitters is at least 21 years of age and holds the following certificates:

★ **Working With Childeren Check** ★

★ **Police clearance** ★

★ **First aid** ★



# ♡ Fees ♡

## **Booking Fee's:**

\$50 per booking

## **Babysitter rate:**

### **Weekdays:**

\$40 per hour for 2x children day rate

\$45 per hour for 3x children day rate

\$45 per hour for 2x children night rate

\$50 per hour for 3x children night rate

### **Weekends (incl. Friday evening)**

\$45 per hour for 2x children day rate

\$50 per hour for 3x children day rate

\$55 per hour for 2x/3x children night rate

👣 Max 3 children OR 2 children under an age of 2

☀️ Day rate 7am - 7pm

🌙 Night rate 7pm - 00:00

🌙 After 00:00 ask for a quote

☑️ Payment directly to babysitter after completion

## **Public holidays, events and weddings:**

**Please reach out to us for a quote**



## Terms of Service

- Booking fee is non-refundable
- Travel surcharge of \$1 per km outside of Margaret River
- A surcharge of 2% is added when using a credit card
- Minimum hours is 2 hrs per booking
- If you wish to extend the baby-sitting time, this should be immediately and directly discussed with the baby-sitter
- If the agreed-upon finish time is exceeded without the babysitter's approval, fines of \$30 per 30 minutes will be imposed.
- Work hours will be compensated in 15-minute increments. For example, if the finish time is 2:10, the payment will be extended until 2:15.
- In the event of an early return home before the initially agreed-upon time, the babysitter is still entitled to the full agreed-upon payment (unless the babysitter requested the parent to return).



# Our approach

**Visit our website:** Explore our babysitter portfolio for brief introductions, experience details, and other relevant information about our babysitters

**Complete the inquiry form:** Fill out the inquiry form on the website. Specify any preferences you have for a particular babysitter. We will then check for availability on the requested days.

**Confirmation and Booking Fee:** Once availability is confirmed, we will contact you to finalize the booking and collect the necessary booking fee & we will send you an agreement to sign. Your contact details will be shared with the babysitter and vice versa.

**Introduction and Arrival Confirmation:** The babysitter will contact you one day in advance to introduce themselves and confirm the arrival time.

**Babysitting Updates:** During the babysitting period, expect at least two updates, including photos. If you desire more frequent updates, communicate your preferences to the babysitter.

**Payment Process:** Upon your return home, kindly handle the payment directly with the babysitter.





[www.swellstays.com.au/concierge](http://www.swellstays.com.au/concierge)



[concierge@swellstays.com.au](mailto:concierge@swellstays.com.au)



+61 9758 8449